**Patient Online**

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| *Plain English Explanation* | Activation of patient online for any given patient is only performed with the consent of the patient (or their parent/guardian or representative).Information can also be found at:<https://www.nhs.uk/nhsengland/aboutnhsservices/doctors/pages/gp-online-services.aspx> <https://patient.emisaccess.co.uk>  |
| *Identity and contact details of the data controller and the data protection officer* | Woodland Road SurgeryDPO – Rachael Jackson – 0121 475 1065Woodlandroad.surgery@nhs.net |
| *How does this comply with the Common Law Duty of Confidentiality?** *Consent*
* *Implied (e.g. direct care)*
* *Explicit (e.g. 2° uses)*
* *COPI Regulations 2002(e.g. Reg 5 - “s251”)*
* *“overriding public interest”(to safeguard you or another person)*
* *legal obligation (e.g. court order)*
 | Consent (explicit)This means that we actively seek and record your agreement to the use or disclosure of your information, before any such processing takes place. |
| *Purpose of the processing and the lawful basis for the processing* | To enable patients to securely access their GP record online and be able to book appointments, request repeat medication and view (read-only) their medical information. Sensitive data (health)Lawful bases:**Article 6(1)(e) - Official Authority** **Article 9(2)(h) – Provision of Health** |
| *Is this:** *Access* ***to*** *your GP record*
* *Extraction of information* ***from*** *your GP record*
* *Access to data held about you****by another data controller***
 | Access to the GP record |
| *The recipient(s), or categories of recipients, of your personal data* | The data subject (you) |
| *Retention period of the data (or criteria used to determine the retention period)* | N/A |
| *The existence of each of your rights* | Article 6(1)(e) gives the data subject the right to object.The source of the information shared in this way is your electronic GP record, and you have rights directly related to that (see EMIS Health – EMIS Web). |
| *The right to lodge a complaint with a supervisory authority* | Yes:The Information Commissioner |
| *The existence of automated decision making, including profiling and information about how decisions are made, the significance and the consequences* | No |